

Share your story:

Horizontal lines for writing a story.

There's a new voice in town. Yours!

If you want to know what restaurant or cafe is good, there are many online review sites for you to peruse. If you are traveling and want to find out about a hotel or what things to do in any given location, there are many online places to read about real travel experiences.

After a few years of research, **AgedAdvisor** realised it was time to have a fully independent review site for Aged Care facilities and Retirement Villages.

With over 1000 aged care facilities and retirement villages in New Zealand, how do you know which one is right for you?

If you're the son or daughter, how do you know if the place mum or dad is about to go to, will look after your parents the way you would want them to, and the way their promotion material said they would?

Agedadvisor.co.nz allows residents, family and friends to share their experience of a facility, giving those of us looking, an honest view of what a place is really like. The residents and those that work or visit there, are the real stars that get to share their real experiences.

Here's your chance to have your voice heard.

**Forms must be properly completed with an email or phone number for verification purposes.*

FREEPOST AGED ADVISOR
PRIVATE BAG 4707
CHRISTCHURCH 8140



Every retirement home is different.

We need your personal experience to help others make important decisions.

We would love it if you could take two minutes to share your experience. When it is complete, please freepost it back to us.



Aged Advisor is proudly supported by



1. Name of Resthome / Restcare or Retirement Village

Town / City

Type of care (please tick the one that relates to your experience)

- Villa
 Apartment
 Studio
 |
 Resthome
 Medical (hospital)
 Dementia
 Palliative

2. The Positives

The Negatives

Suggestions to Management (optional) or General Comment

3. Please rate the following (NOTE: 1 = poor, 5 = excellent)

	poor					excellent					
Quality of Care	1	2	3	4	5	N/A	1	2	3	4	5
Knowledgeable/Caring Staff	1	2	3	4	5	N/A	1	2	3	4	5
Responsive Management	1	2	3	4	5	N/A	1	2	3	4	5
Outdoor Activities	1	2	3	4	5	N/A	1	2	3	4	5
Indoor Entertainment						1	2	3	4	5	
Social Atmosphere						1	2	3	4	5	
Enjoyable Food						1	2	3	4	5	
OVERALL RATING						1	2	3	4	5	

4. Would you recommend this facility to a friend?

- Yes
 No
 Not Sure

How do you know about this place? (tick one)

- I live / have lived there
 I have / had family or friends there
 I visit / have visited there
 I work / have worked there

When did you live/visit/work there? (tick one)

- Current / last 12mths
 1-3yrs ago
 3+yrs ago

How long have you lived/visited/worked there? (tick one)

- less than 10 days / visits
 more than 10 days / visits but less than 100
 more than 100 days / visits

5. In choosing a place, what's most important to you? (Select up to 3)

<input type="checkbox"/> Location	<input type="checkbox"/> Friendliness of Staff	<input type="checkbox"/> Homely/Character Feel	<input type="checkbox"/> Social Atmosphere
<input type="checkbox"/> Varying levels of Care	<input type="checkbox"/> Presentation of Facility	<input type="checkbox"/> Number of Residents	<input type="checkbox"/> _____
<input type="checkbox"/> Activities on offer	<input type="checkbox"/> Enjoyable Food	<input type="checkbox"/> Price	<input type="checkbox"/> _____

6. Verification Please tick if completed on behalf of someone by

- Family
 Friend
 Staff
 Other

We need the following details to validate the review. These details will **not** be displayed or shared. We will only display a username consisting of your first name and a unique ID (or you can request 'Name withheld at users request')

Name (of the person giving the review)

Email (We will let you know when the review is posted)

Please withhold displaying my first name

Contact No. (This is required, for verification use only)

Ethnicity

Where did you get this form from? (Just to help us)

Note: We must have a valid email or phone no. to post the review.

Note: Tick this box to be kept informed via email